



Grace Health Small Purchase Bid Request

Project Title: Security System Alarms and Access Control Systems

Posted Date: 01/24/2025

Closed Deadline Date: 02/26/2025

Security System Alarms and Access Control Systems Proposal for Grace Health

1. Project Overview:

Grace Health, a Federally Qualified Health Center (FQHC) with multiple locations across southeastern Kentucky, is dedicated to maintaining a secure environment for patients, staff, and visitors. To enhance security, Grace Health seeks a qualified vendor to provide **Security System Alarm and Access Control System Services**. This includes the installation, maintenance, and monitoring of alarm systems and access control solutions to safeguard facilities, monitor entry points, and control access across multiple locations.

The selected vendor will be responsible for providing and servicing advanced alarm and access control systems, ensuring compliance with healthcare facility standards at the following Grace Health locations:

- **Hyden:** 21154 Highway 421 Hyden, KY 41749
- **Levi & Pharmacy:** 934 South Laurel Road Suite 1 (Clinic); Suite 5 (Pharmacy) London, KY 40744
- **Manchester:** 85 HWY 80 Manchester, KY 40962
- **Medical Campus:** 14662 N US Highway 25E Corbin, KY 40701
- **Mountain View Clinic & Pharmacy:** 272 London Mountain View Drive London, KY 40741
- **Pineville Clinic:** 313 Cherry Street Pineville, KY 40977
- **University of the Cumberland Clinic:** 49 West Sycamore Street Williamsburg, KY 40769
- **Grace Women's Care:** 1019 Cumberland Falls Hwy Suite D141 Corbin, KY 40701
- **Grace Administration:** 1019 Cumberland Falls Hwy Suite B201 Corbin, KY 40701
- **Grace Support Center:** 1019 Cumberland Falls Hwy Suite B101-103 Corbin, KY 40701

2. Scope of Work (SOW):

Grace Health invites proposals from experienced security providers capable of delivering comprehensive security system alarms and access control services, including installation, maintenance, and ongoing support. All work must comply with regulatory standards for healthcare facilities, including HIPAA and local safety regulations.

Scope of Work Details:

A. Security Alarm System Services:

- **Installation of Alarm Systems:** Install advanced alarm systems at key entry and exit points across all designated Grace Health locations, including motion detectors, door/window sensors, and glass break sensors.
- **System Monitoring:** Provide 24/7 monitoring of security systems, ensuring immediate response to any security breaches or unauthorized entry.
- **Testing & Commissioning:** Perform initial testing and commissioning to verify that all alarm systems are operational and meet security requirements.

B. Access Control System Services:

- **Access Control Installation:** Install secure access control systems at high-priority areas, including key card, fob, or biometric access readers.
- **User Access Management:** Provide solutions for managing user access, including a centralized system to add, update, or remove users across multiple facilities.
- **Integration with Security Alarms:** Integrate access control with alarm systems to automatically alert or lock down in case of unauthorized entry attempts.

C. Maintenance and Support Services:

- **Routine Maintenance:** Conduct regular maintenance of security and access control systems, including software updates, hardware inspections, and system diagnostics.
- **On-Call Repair Services:** Provide on-call repair services to promptly address any issues or malfunctions, ensuring continuous security.
- **System Upgrades:** Offer upgrades or enhancements to existing systems to keep technology current and compliant with security best practices.

D. Training and Compliance Documentation:

- **Staff Training:** Offer training sessions for designated Grace Health staff on system operation, access management, and emergency protocols.
- **Compliance with Healthcare Standards:** Ensure all systems comply with healthcare regulations, including HIPAA, to protect sensitive information and prevent unauthorized access.
- **Documentation and Reporting:** Provide detailed reports after each service, installation, or maintenance, documenting compliance, configurations, and any changes made to the system.

E. General Scope of Work Requirements

- **Performance Monitoring Statement:**

Grace Health will actively monitor contractor performance to ensure full compliance with the Scope of Work (SOW) and project requirements. This oversight will involve regular progress reviews, scheduled and unscheduled site visits, and the submission of detailed progress reports by the contractor. Additionally, contractors must promptly address any identified deficiencies or non-compliance issues. This structured monitoring process ensures that all project objectives are met, timelines are adhered to, and work is performed according to federal and Grace Health standards.

- **Data Reporting Requirements:**

The vendor is required to provide all necessary data primarily through detailed and accurate invoicing to support Grace Health's federal financial and programmatic reporting obligations. Invoices must include itemized costs, descriptions of services or goods provided, and any additional data outlined in the project guidelines. All invoicing must adhere to specified formats and submission deadlines. Grace Health reserves the right to review and verify invoice data to ensure compliance with federal reporting requirements.

- **Record Retention and Accessibility:**

The vendor is required to maintain all project-related records, with a primary focus on detailed and accurate invoices, for a minimum of **three (3) years** from the date of submission of the final expenditure report, in accordance with federal and state regulations (45 CFR § 75.361). In the event of any ongoing litigation, claim, or audit, records must be retained until all related issues are fully resolved and final action has been taken. Additionally, records for real property and equipment purchased with federal funds must be retained for three years after final disposition.

All records must be readily accessible for review or audit by Grace Health, HRSA, or authorized representatives to ensure full compliance with federal reporting and accountability requirements.

- **Audit and Compliance:**

Grace Health reserves the right to audit and inspect all vendor records related to the project to ensure full compliance with federal procurement guidelines and applicable regulations. This includes, but is not limited to, reviewing financial records, invoices, performance reports, and any documentation related to the goods or services provided.

Vendors are required to provide timely access to all relevant records upon request by Grace Health, HRSA, or any authorized representatives. Any findings of non-compliance may result in corrective actions, up to and including termination of the agreement or disqualification from future procurement opportunities.

This audit and compliance process is essential to maintaining transparency, accountability, and adherence to all federal and organizational standards.

- **Property Management (if applicable):**
Any equipment, materials, or property procured or provided as part of this project must be managed, maintained, and disposed of in strict accordance with all applicable federal property management regulations. This includes proper inventory tracking, safeguarding of assets, and ensuring that property is used solely for its intended purpose within the scope of the project.

Vendors are responsible for maintaining accurate records of all project-related property and must make these records available for review or audit by Grace Health, HRSA, or authorized representatives upon request.

In the event that property needs to be transferred, replaced, or disposed of, the vendor must follow federal guidelines and obtain prior written approval from Grace Health. Failure to comply with these property management requirements may result in corrective action, financial liability, or termination of the agreement.

3. Proposal Requirements:

- **Standard Pricing Structure:** Include a detailed cost breakdown for alarm and access control system installation, maintenance, and monitoring services. Specify any volume discounts or location-based pricing adjustments.
- **Service Schedule:** Propose a schedule for routine maintenance, system upgrades, and on-call repairs.
- **Experience & Qualifications:** Document relevant experience in security system installation and management, particularly within healthcare or high-security environments.
- **Licensing & Certifications:** Provide proof of licenses, insurance, and any certifications relevant to security system installation and monitoring.
- **Inclusive Specifications Clause:** The items and specifications listed in this proposal are representative of Grace Health's current needs and include, but are not limited to, the identified supplies and services. Grace Health reserves the right to consider additional items or services offered by the selected vendor(s) that may enhance operational efficiency, improve patient care, or meet unforeseen requirements. Vendors are encouraged to highlight any other relevant products or services they can provide that align with Grace Health's mission and operational objectives.

4. Timeline:

- **SOW Start Date:** 03/01/2025
- **SOW Duration:** No Contract, Yearly Price Evaluations

5. Vendor/Acquisition Requirements:

- **Experience:** Minimum of 5 years in security system and access control services, preferably in healthcare or similarly regulated environments.
- **Certifications/Licenses:** Necessary certifications for security installation, monitoring, and access control, along with any state or local licenses.
- **Insurance Requirements:** General Liability Insurance, Professional Liability Insurance, and Workers' Compensation Insurance (if applicable).

6. Submission Instructions:

- **Quote Submission:** Submit a quote via the designated portal by 02/26/2025, including standard pricing, proposed service schedule, and relevant experience.
- **Required Documents:** Attach proof of licenses, certifications, insurance, and relevant experience.

7. Terms and Conditions

A. Award Provisions Statement:

- An Award serves as formal notification of Grace Health's acceptance of the vendor's proposal for the specified project in alignment with Grace Health's HRSA-approved scope of project. This award is contingent upon the vendor's compliance with all outlined requirements and applicable federal procurement regulations. The following provisions apply to this award:

B. Specific Activities or Services to Be Performed or Goods to Be Provided:

- The vendor is required to fulfill all tasks, services, or goods as detailed in the approved Scope of Work (SOW). All work must be completed in accordance with the agreed-upon timeline and quality standards.

C. Performance Monitoring:

- Grace Health will actively monitor contractor performance through regular progress reviews, site visits, and the submission of required progress reports. The vendor must promptly address any identified deficiencies to ensure compliance with project objectives.

D. Data Reporting Requirements:

- The vendor must provide all necessary data, primarily through detailed and accurate invoicing, to support Grace Health's federal financial and programmatic reporting obligations. Data must be submitted in the required format and by the specified deadlines.

E. Record Retention, Accessibility, and Audit Rights:

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- The vendor must maintain all project-related records, especially financial documents and invoices, for a minimum of **three (3) years** from the submission of the final expenditure report, in compliance with **45 CFR § 75.361**.
- All records must be readily accessible for audit or inspection by Grace Health, HRSA, or authorized representatives.
- Grace Health reserves the right to audit vendor records to ensure compliance with federal procurement guidelines.

F. Property Management (if applicable):

- Any equipment, materials, or property procured or provided for this project must be managed according to federal property management regulations. This includes proper inventory control, safeguarding of assets, and prior approval for disposal or transfer.

G. Payment Terms:

- Payments will be processed based on the successful completion of agreed-upon milestones and deliverables as outlined in the award notification. All payments are contingent upon the vendor meeting all performance and compliance requirements.

H. Termination Clause:

- Grace Health reserves the right to terminate this award at any time if performance expectations are not met, if the vendor fails to comply with the agreed-upon terms, or if any federal or organizational policies are violated.

I. Acknowledgment of Award:

Upon receiving this bid award, the vendor agrees to comply with all terms and provisions outlined within. To confirm acceptance of the award, the vendor must sign and return the bid award acknowledgment. Failure to return the signed form within the specified timeframe may result in the award being rescinded.

Failure to adhere to these provisions may result in corrective actions, termination of the award, or disqualification from future procurement opportunities.

8. Contact Information:

For questions, please contact:
 Grace Health Procurement Department
 Email: vendor@gracehealthky.org
 Phone: 606-526-9005